

Frequently Asked Questions (FAQ)

Q. **What is Saathi?**

A. It is a cancer-centric digital marketplace focused on patient assistance by providing relevant information & equipping with relevant tools to make the right decision in the treatment journey. This is to be achieved by bringing the various actors in the ecosystem together and allowing interactions.

Q. **What is Saathi Mobil App?**

A. It is a patient-centric app to facilitate various health care services with ease of convenience and at a reasonable cost

Q. **How do I get the Mobile App for my phone?**

A. You can download the same from Android App store or Apple App Store

Q. **Who can use the Mobile App?**

A. Any individual associated with cancer treatment such as patient / care taker, volunteer, doctor

Q. **Are there different roles / user login to the Mobile App?**

A. There are 3 different roles in the app. (patient, volunteer, doctor) depending on the choice of the individual they can login as one of them or more. The services available under the each one of them are different and it is designed to meet the individual roles.

Q. **What is the features of the Mobile App?**

A. An umbrella App under which you can undertake hospital / doctor booking, diagnostic test booking, imaging test booking, vital tracking, medicine reminder and other services will be available. Importantly this has been built keeping the patient in mind and not the corporate hospitals

Q. **Are there volunteers and how to connect with them?**

A. Yes, there are digital volunteers who can be connected by sending a connection request, once accepted it will allow interactions

Q. Are there doctors available for me to connect?

A. Yes, there are doctors who can be connected by sending a connection request, once accepted it will allow interactions

Q. Can I get a second opinion for my patient?

A. There are 2nd opinion service providers available in the App which can be used to obtain a 2nd opinion

Q. Can I get a health care service booking facility through the App?

A. There are Health Care Service Providers (HSP) available in the App who provide various services

Q. Is there any contact number for queries?

A. M-8591195604, Email – connect@thesaathi.care